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Paint Brush Hills Metropolitan District



NEWSLETTER

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December 2016

The Board of Directors and staff of the Paint Brush Hills Metropolitan District wish you a very joyous Holiday Season and hope you enjoy this edition of the *Newsletter*.

District Office Groundbreaking



Photo courtesy of RG & Associates

A Groundbreaking Ceremony for the new District Office and Maintenance Facility was

[Board Meeting Minutes](#)
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Board of Directors Meeting

December 6, 2016 Special Board Meeting

There will be a Special Meeting of the Board of Directors on Tuesday, December 6, 2016 7:00 PM in the District Office, 9830 Liberty Grove Drive, Falcon, Colorado. The December 15, 2016 Regular Meeting is canceled. All meetings are open to the public.



Board of Directors

Kim Griffin
President
kim@pbhmd.com

Calvin Pollard
Vice President
cal@pbhmd.com

John Bruszenski
Secretary
john@pbhmd.com

Doug Burrer
Treasurer
doug@pbhmd.com

Chris Olney
Assistant Secretary/Treasurer
chris@pbhmd.com

How to Reach Us

Billing Questions [719-495-8188](tel:719-495-8188)

**After Hours
Water & Sewer
Emergencies** [719-351-7438](tel:719-351-7438)

District Office [719-495-8188](tel:719-495-8188)

District Office Holiday Schedule

The District Office will close at noon on Friday December 23, 2016 and will be closed on Monday, December 26, 2016. The District

held on Saturday, November 19, 2016 at the construction site. Pictured above (L-R) District Manager Leon Gomes; Directors Chris Olney, Cal Pollard, Doug Burrer, Kim Griffin, and John Bruszenski; Pete Carrica, Project Superintendent with Copestone General Contractors; and the District's Engineer, Rick Goncalves with RG & Associates. The building construction is scheduled to begin in mid-December. Completion is scheduled in April 2017. The building site is located at 9985 Towner Avenue.

2017 Budgets Adopted

The Board of Directors adopted the 2017 Budget for the Paint Brush Hills Metropolitan District at its November 17, 2016 Regular Meeting. The Board also adopted the 2017 Budget for the Paint Brush Hills Metropolitan District Subdistrict A at its December 6, 2016 Special Meeting.

New Online Customer Website Portal

**You now have access to
customer service 24 hours a day!**



Have you ever . . .
. . . misplaced your bill and had to call the District Office to get your account balance?
. . . wanted to pay your bill online from work but didn't have your account number with you?
. . . wanted to know how much water you used last month or this time last year?

The PBHMD Customer Account Portal is available when you need it, where you need it. With this new online account access, you can now:

- Check your account balance
- Print your bill
- Make a payment
- View your payment history
- Check your billing history
- Make a Customer Support request
- Set up Automatic Payments from your bank account or credit card
- Change your billing preferences to receive your bill by mail, email, or both
- Update your contact phone and/or email address

Go to the [Customer Account Portal](#) to get started. You can register here to get online access to your PBHMD account. You need to have the following information exactly as it appears on your account statement to register:

Office will be open on Monday,
January 2, 2017.

Paying Your Bill

You have several options to pay your PBHMD bill

Customer Account Portal Payments may be made online by [clicking here](#).
*There are fees that apply to this payment method.

Drop-Off Location Paint Brush Hills Metro District Office
Payment Drop Box
9830 Liberty Grove Drive
Falcon, CO
*Payments placed in the drop box after noon on the last business day of the month may incur a late charge.

ACH An Automatic Payment Plan (monthly electronic bank draft for your bill amount) is also available. Please complete the [Automatic Payment \(ACH\) form](#) and email it to pbhmd@pbhmd.com.

By Mail Paint Brush Hills Metro District
9830 Liberty Grove Drive
Falcon, CO 80831

How to Read Your Meter

If your water bill suddenly increases, but you haven't changed the way you use water, chances are you've sprung a leak. If you can not identify visible leaks, **read your water meter**. [Read more](#).

Checking for Water Leaks

To check for leaks in your home, you first need to determine whether you're wasting water. Then identify the source of the leak.
[Read more](#).

- First Name
- Last Name
- Account Number

Why not get started to today? It only takes a few minutes.

If you have bookmarked the Colorado.gov payment portal, please bookmark the new Customer Account Portal. The District will discontinue taking payments through the Colorado.gov site.

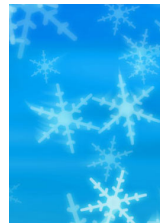
Board Approves New Phone System

The Board of Directors approved a proposal from Falcon Broadband to install a hosted PBX phone system in the current District Office at its December 6, 2016 Special Meeting. The Board also approved a proposal from Falcon Broadband to provide a high-speed fiber optic internet connection to the new District Office.

The full-featured business phone system will replace the District's single-line phone system. It will be more efficient than the current phone system and will reduce costs. The new phone will be transferred to the new District Office upon its completion.

The District's phone and fax numbers will not change.

Be Ready for Freezing Temperatures



The American Red Cross has some suggestions to prevent your pipes from freezing. Winter, along with its freezing temperatures, will be here before we know it. There are some steps you can take to prevent the pipes in your home from freezing. Check out the

American Red Cross website on [Preventing and Thawing Frozen Pipes](#).

Every Winter, the District receives calls from residents whose neighbors' homes show signs of a water leak due to frozen pipes. If a leak is confirmed by District staff and there is no one home, the water service to the property will be shut off at the curb stop. This will result in a \$25 charge to the property owner for the shut off and an additional \$25 charge to restore water service.

We hope you enjoyed this newsletter and found that it contained helpful information and links. What do you think? [Send us your feedback](#).

Sincerely,
The Paint Brush Hills Metropolitan District

Paint Brush Hills Metropolitan District | pbhmd@pbhmd.com | <http://www.pbhmd.com>
9830 Liberty Grove Drive, Falcon, CO 80831

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